

FAQ's for 2024-2025 N CERpn

Northside ISD

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Apply for CERpn at www.schoolcafe.com/northside.
Eligible days are Monday, Wednesday, and Friday.
Lunch is \$4.00.

2. Do I need to apply for Free & Reduced www.schoolcafe.com/northside beginning July 29th .

Apply for Free & Reduced Lunch at www.schoolcafe.com/northside.
7520 Middlebrook Dr, Raleigh, NC 27617
From www.schoolcafe.com/northside, call (210) 397-4517 or nc@schoolcafe.com.

NOTE: Free & Reduced Lunch is available for students who are eligible for Free & Reduced Lunch. www.schoolcafe.com/northside

3. Where can I make payments or obtain a refund on my student's meal account?

Payments can be made at the school cafeteria or online at www.schoolcafe.com/northside.

Northside ISD
Child Nutrition
Department
1400 Independence Avenue, SW
Washington, DC 20250-9410

Phone: (866) 632-9992
Fax: (866) 632-9993
Email: childnutrition@northsideisd.net

4. What is on the menu?

For more information, please contact the Nutrition Department at (866) 632-9992.

5. What is School Cafeteria?

Northside ISD

Our school cafeterias are located at the following schools:
Cafeteria at Northside Middle School
Cafeteria at Northside Elementary School
Cafeteria at Northside High School

6. What is the Supper Program?

Supper is a meal program for students who are eligible for free or reduced lunch. It is served at the school cafeteria. For more information, please contact the Nutrition Department at (866) 632-9992.

7. Who can I contact if my child has food allergies or special dietary needs?

For more information, please contact the Nutrition Department at (866) 632-9992. We can provide information on food allergies and special dietary needs.

8. Who do I contact if I have additional questions about student meals?

For more information, please contact the Nutrition Department at (866) 632-9992. We can provide information on student meals.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; or (2) fax: (833) 256-1665 or (202) 690-7442; or (3) email: program.intake@usda.gov.

This institution is an equal opportunity provider.